

## Insurance Accepted



Intensive Care Coordination facilitates care planning and coordination of services for Mass Health youth, with serious emotional disturbance (SED), under the age of 21, and enrolled in MassHealth Standard or CommonHealth who meet the medical necessity criteria for this service.

Mill River Professional Center  
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[www.comcounseling.org](http://www.comcounseling.org)



Main offices located at Mill River Place

Community Counseling of Bristol County, Inc. (CCBC) is a non-profit, tax-exempt corporation and a licensed mental health and substance abuse provider with offices located in Taunton, Attleboro, Rehoboth, New Bedford, Plymouth and Brockton.

For over 40 years, CCBC has responded to the treatment and rehabilitation needs of adults, children, and families across a broad range of mental health and substance abuse services.

Our services include outpatient mental health and substance abuse treatment, adult day treatment, adult partial hospitalization, child and family services, and intensive adult and child case management.



Compassionate, Responsive and Quality Mental Health and Addictions Treatment Services for Southeastern Massachusetts.

## COMMUNITY SERVICE AGENCY

Offering:

Intensive Care Coordination  
Family Support, and Training



Phone: 508.828.9116  
TTY: 508.823.6124

## INTENSIVE CARE COORDINATION (ICC)

ICC is a service that uses the **Wrap-around** care planning process to coordinate multiple services and supports for youth with Serious Emotional Disturbance (SED). Involvement and participation in ICC is voluntary.

A **care coordinator** is assigned to work with each youth and family enrolled in ICC. The care coordinator is responsible for working with the youth and family to:

- Complete a risk management and safety plan.
- Conduct a comprehensive home-based assessment of the youth's and family's strengths and needs.
- Assemble a care planning team of the family's preference made up of formal (i.e. teachers, state agency workers, etc.) and natural supports (e.g. friends, neighbors, etc.) to help support the youth and family.
- Develop an individual care plan (ICP) that guides the family and team in pursuing goals identified by the care planning team.
- Make sure services and supports identified on the ICP are in place and coordinated.



## FAMILY SUPPORT AND TRAINING

Persons delivering this service are known as **family partners**. A family partner has experience as a caregiver of a youth with special needs. Family Partners work closely with the care coordinator (for youth in ICC) or another *Hub Provider* (ex. Therapist) to help the parent(s) or caregiver(s) of the youth by:

- Teaching the parent/caregiver how to navigate the child-serving systems.
- Identifying available services and supports in the community.
- Developing connections with self-help or support groups.
- Supporting and coaching the parent/caregiver in reaching goals identified on the ICP.

## What is Wraparound?

**Wraparound** is not a service but a process used to create, put in place, and monitor an individual plan that is created specifically to address the needs of a youth, and builds on the strengths of the youth, family, team, and community.

**Wraparound** puts the family at the center of the planning process and builds a team around the family's vision for their child's future.



### **For CSA Services:**

To make a referral for Intensive Care Coordination services please contact:

**Phone: 508.828.9116, Ext. 579**

**Fax: 508.824.0111**

Someone should return your call within 24-hours to schedule a face-to-face interview.