

Wraparound Tools

Crisis Stabilization -

Functional Assessment/Crisis Plan:

The Wraparound Facilitator is responsible for creating functional assessments and crisis plans for immediate safety issues, current crises, or crises that they anticipate might happen in the very near future. These may include crises stemming from a lack of basic needs (e.g., food and shelter).

Strengths, Needs, Cultural Discovery (SNCD):

A SNCD is a document created by the facilitator with the family that clearly identifies “what makes this family a family.” The SNCD identifies strengths, needs, and culture that encompasses life domains including: legal, family, residence, medical, safety, education/ vocation, financial, social, behavioral/ emotional, and spiritual. After the family approves of the SNCD, this becomes the cornerstone document for individualizing the Wraparound Plan.

Wraparound Plan: The Wraparound Plan is a unified document that encompasses all identified and prioritized needs from Team Members. The Wraparound Plan provides focus and direction for the Team to achieve the Family’s Vision and the Team’s Mission.

Transition Plan: The Transition Plan is a document that lists accomplishments, lessons learned, and future needs and supports once formal Wraparound has ended. A Transition Plan will enable the family to continue the Wraparound process without the need of a Facilitator.

The Role of a CSA Intensive Care Coordinator:

- Ensures that phases and activities of the Wraparound Process uphold high fidelity standards.
- Crisis stabilization.
- Coordinates with Family Partner to create Strengths, Needs and Cultural Discovery.
- Coordinates development of the Wraparound Plan.
- Link to community resources and supports.
- Identifies needs of the family and team members.
- Communicates between team members.
- Coordinates and facilitates the Child and Family Team Meetings.
- Celebrates Team successes.
- Transition coordination.
- Provides education about the Wraparound process.

A Family Partner is someone who:

- Works closely with ICC and families to support positive outcomes in the Wraparound process.
- Has experienced similar challenges in a caregiver role to a child with special needs.
- Provides direct support to families and helps navigate various systems and environments.
- Connects families with other family supports in the community.
- Helps promote family voice and choice.



Community Counseling of Bristol County, Inc.
Community Service Agency (CSA)
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THE COMMUNITY SERVICE AGENCY

AT COMMUNITY COUNSELING OF BRISTOL COUNTY, INC.

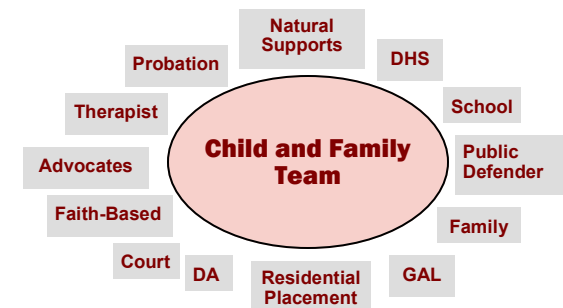
What is the Community Service Agency?

A Community Service Agency (CSA) is a community-based organization whose function is to facilitate access and coordination of care for youth with serious emotional disturbance who require or are already utilizing multiple services or child serving systems (e.g. child welfare, special education, juvenile justice, mental health).

What is Community Counseling of Bristol County’s (CCBC’s) role?

As the CSA selected for the Attleboro/Taunton area, CCBC’s primary role is to provide Intensive Care Coordination (ICC) to children and their families utilizing the “Wraparound” process.

What is Wraparound? Wraparound is not a program or service. The Wraparound process is used by our community to support children with complex needs and their families by developing individualized plans of care. The key characteristics of the process are that the plan is developed by a family-centered team, is individualized based on the strengths and culture of the child and their family, and is needs rather than services-driven.



High Fidelity Wraparound: High Fidelity Wraparound is a process of service integration governed by defined skills sets, ten principles, and four phases created by The National Wraparound Initiative.

Wraparound's Ten Principles

- 1. Family voice and choice.** Family and youth/child perspectives are intentionally elicited and prioritized during all phases of the Wraparound process. Planning is grounded in family members' perspectives,



and the team strives to provide options and choices such that the plan reflects family values and preferences.

- 2. Team-based.** The Wraparound team consists of individuals agreed upon by the family and committed to them through informal, formal, and community support and service relationships.
- 3. Natural supports.** The team actively seeks out and encourages the full participation of team members drawn from family members' networks of interpersonal and community relationships. The Wraparound plan reflects activities and interventions that draw upon sources of natural support.
- 4. Collaboration.** Team members work cooperatively and share responsibility for developing, implementing, monitoring, and evaluating a single Wraparound plan. The plan reflects a blending of team members' perspectives, mandates, and resources. The plan guides and coordinates each team member's work towards meeting the team's goals.

- 5. Community-based.** The Wraparound team implements service and support strategies that take place in the most inclusive, most responsive, most accessible, and least restrictive settings possible; and that safely promotes child and family integration into home and community life.
- 6. Culturally competent.** The Wraparound process demonstrates respect for, and builds on the values, preferences, beliefs, culture, and identity of the child/youth and family, and their community.
- 7. Individualized.** To achieve the goals laid out in the Wraparound plan, the team develops and implements a customized set of strategies, supports, and services.
- 8. Strength-based.** The Wraparound process and the Wraparound plan identify, build on, and enhance the capabilities, knowledge, skills, and assets of the child and family, their community, and other team members.
- 9. Persistence.** Despite challenges, the team persists in working toward the goals included in the Wraparound plan until the team reaches agreement that a formal Wraparound process is no longer required.
- 10. Outcome-based.** The team ties the goals and strategies of the Wraparound plan to observable or measurable indicators of success, monitors progress in terms of these indicators, and revises the plan accordingly.

Wrap-Around's Four Phases



PHASE ONE: Engagement and Team Preparation. During phase one, the groundwork for trust and shared vision among the family and Wraparound team members is established, so people are prepared to come to meetings and collaborate. During this phase, the tone is set for teamwork and team interactions that are consistent with the Wraparound principles, particularly through the initial conversations about strengths, needs, and culture.

PHASE TWO: Initial Plan Development. During phase two, team trust and mutual respect are built while the team creates an initial plan of care using a high quality planning process that reflects the Wraparound principles. In particular, youth and family should feel, during this phase, that they are heard, that the needs chosen are ones they want to work on, and that the options chosen have a reasonable chance of helping them meet these needs.

PHASE THREE: Implementation. During phase three, the initial Wraparound plan is implemented, progress and successes are continually reviewed, and changes are made to the plan and then implemented, all while maintaining or building team cohesiveness and mutual respect. The activities of this phase are repeated until the team's mission is achieved and formal Wraparound is no longer needed.

PHASE FOUR: Transition. During phase four, plans are made for a purposeful transition out of formal Wraparound to a mix of formal and natural supports in the community (and, if appropriate, to services and supports in the adult system).